



Waves Swim School Protocols

Updated 2022.09.27

Monthly Tuition

Tuition is due on the 1st of the month via EFT.

- Enrollment is not confirmed until the first month has been paid and the swimmers profile includes a credit card.
- Monthly tuition is \$74 for members and \$104 for non-members per child/per class.
- Minimum **three-month commitment** when enrolling and re-enrolling after a withdrawal.
 - Swimming for only three-months does not imply an automatic withdrawal.
 - To submit your withdrawal, email wavesadmin@weymouthclub.com by the 20th of the month.
- The monthly tuition includes four weekly lessons per month.
 - Monthly tuition will be prorated to the # of classes to be held for the month. Classes may be canceled due to holidays, bubble up & down season, and inclement weather.
- If an account is in arrears, your child may be withdrawn from the program.
 - Please let us know when you have been issued a new credit card.

ONE-TIME Registration Fee for New Non-Members

- A ONE-TIME registration fee of \$29 will be charged to new non-members at the time of registration and is non-refundable.

Participation Guidelines

To participate in dock classes, the following are the minimum requirements for a student to participate.

- Child needs to be able to take direction/instruction directly from instructors.
- Child can stay on dock independently and can follow the instructors' directions.
- Child does not swim under, around, through & over the rails, platform, or legs of the dock. The dock is a piece of equipment and not a toy or jungle gym.
- Child may not engage in repeated jumping on the dock, it is not a trampoline.
- Child will not throw equipment at the instructors, other participants, deck or into the pool.

- Child will not engage in repeated attempts to swim away from, or off, the dock without an instructor.
- Child will not exit pool/lesson without direction from instructors.
- Child will not spit on another student or instructor.
- Absolutely no kicking, biting, hitting, or fighting with any other person.
- Child will be respectful of the pool rules, disobey the lifeguard, deck coordinator, instructor, and WC management.

Make-up Policy

WSS **does not guarantee** a Make-Up; however, the Waves Admin team will diligently work to *honor* make-up requests.

- A Make-Up may be booked after the missed class, but not before.
- Please email, wavesadmin@weymouthclub.com prior to missing a class.
- *ONE* Make-Up per month per swimmer.
- A Make-Up must be *scheduled* within thirty days of the missed class.
 - If your child has been withdrawn from the program, the Make-Up must be *completed* within the following month. Make-ups *do not accumulate* or carry over.
- Make-Up cannot be booked between the 1st and 7th of the month.
- NO Make-Up for a missed Make-Up.
 - A 24-hour cancellation will be honored to rebook the Make-Up. Email wavesadmin@weymouthclub.com to cancel the make-up.

To Request a Make-Up

- Stop by the Deck Coordinators desk, the Aquatics office or email wavesadmin@weymouthclub.com and include the following information.
 - Child's name, current class level, day & time and date missed.
 - Provide days & times that fit your child's availability. This information will speed up the booking process.
 - We will send a confirmation email.

If Weymouth Club must cancel a class, due to situations beyond our control, i.e., weather, the Club will fulfill the lost class. We will email the make-up options to all effected participants. Email wavesadmin@weymouthclub.com to schedule the Make-Up. ***Refunds will not be issued.***

Every month, except for February, were there is a fifth lesson in the month, the 29th, 30th and 31st, LESSONS may not be held – WSS will communicate the month-end schedule.

- The monthly fee includes four lessons per month, unless prorated by the Club for holidays and seasonal transitions. The Club will email families in advance.

Transfer

Need to change the day and/or time of your child's regular class?

- Stop by the Deck Coordinators desk, the Aquatics office or email wavesadmin@weymouthclub.com.
- Include, child's name, current class level, day & time
- Provide days & times that fit your child's availability. This information will speed up the booking process.

Withdrawals

- We love to have your child swim with us 12-months a year! We also understand seasonal schedules impact participation, so we offer parents the flexibility to easily withdraw from the program.
 - Click into the **Withdrawal link by the 20th of the current month** & we will take it from there. <https://bit.ly/waveswithdrawal>
- You are welcome to stop by the Aquatics office, any Waves Admin may take your withdrawal. Please recognize, not all staff are Waves Admin.
- The 20th will give us enough time to stop the EFT billing. If withdrawing after the 20th, the tuition fee will remain on the swimmers account as a credit. Credits may be used for future lessons, as well as many other programs at Weymouth Club.

Potty Trained Children

No matter the age, ALL children not potty trained MUST wear at least two layers of protection. We are DILIGENT about preventing "accidents."

- Layer #1, disposable swim diaper, not a regular disposable diaper, (they will disintegrate as soon as the child enters the pool.)
- Layer #2, reusable swim diaper. We STRONGLY RECOMMEND the Happy Knappy, found on Amazon. The reusable diaper should fit snugly and lightly squeezes children's legs and belly. Absolutely, NO adjustable diapers and oversized diapers – this is the perfect recipe for a Code Brown. Helps us reduce all chances for an "accident."
- Child must be potty trained for SIX MONTHS to remove the reusable and disposable layers.

Healthy Swimmers = Healthy Instructors

Monitor your child's health. Have your child stay home if,

- They have a fever.
- They had diarrhea in the last 48-hours.
- There is a cold, flu, stomach bug within the family, circle of friends or classmates.
- Closely monitor their health, any sign of any upset stomach and/or a runny nose.